

Safety Checklist

At Power and Water safety is an absolute essential. There are some things only you can do. Help keep yourself, your family and your property safe.

This checklist will help to ensure the continued supply of power and water services to your home.

⚡ electricity

- Trim trees and remove dead branches. However, if they are near powerlines, do not attempt to trim them yourself. Call us on 1800 245 092.
- Remove debris from gutters and drains to avoid flooding.
- If you have renovated make sure there are no exposed wires or power boxes that could cause electrical issues.
- Install a surge protector in your home to protect sensitive electronic equipment.
- If you are evacuated, turn off the electricity at the main switchboard and water at the meter.
- Turn off and unplug electrical appliances at the power point, including computers, TV, DVD and aerial cables.
- Don't use electrical appliances that are wet or damaged.
- Don't use a landline phone during a storm, use a mobile.
- If your power goes off, ensure your stovetop and oven are off. This will minimise the potential for electrical damage or house fire once your power is restored.
- If your lights are dull or flickering, turn off and unplug appliances. Do not touch your switchboard.
- Stay away from fallen powerlines. Always treat them as 'live' and dangerous. Report them immediately to our emergency number 1800 245 090 or call 000.
- Tidy up unsecured objects around your home and yard.

💧 water

- Free your overflow relief gully (ORG) from obstructions that could prevent it from working effectively.
- Have a cyclone kit ready. Cyclone kit lists can be found at secure.nt.gov.au
- Check that the downpipes from your roof are not connected to the sewer to minimise potential for sewage overflows.
- Fill containers, including bath and sinks, with water in case supply is cut.








💬 get in touch

- Listen to a portable radio for weather updates or use websites such as secure.nt.gov.au or bom.gov.au
- Visit the Power and Water 'Current bulletins' page at powerwater.com.au/bulletins.
- Follow PowerWaterCorp on Facebook and Twitter for up-to-date outage information.
- Download the Power and Water app.
- Visit powerwater.com.au/safetogether

At Power and Water safety is an absolute priority.

There are some things only you can do. Follow this guide to help keep yourself, your family and your property safe.




electricity

- 1  Always assume **downed powerlines** are **live** and **lethal**. Your safety is our priority. Call triple zero - 000.
- 2  **Solar panels** could still be live when power is out, **stay safe**. Call a professional to check them out.
- 3  **Falling branches** damage powerlines causing power interruptions. Trim your trees, but if they're near powerlines, call 1800 245 090 for advice.
- 4  **Generators** belong **outside** where toxic fumes are harmless. Make sure a licenced electrician installs an isolating switch if plugging-in a generator at home.
- 5  Power fluctuations can damage expensive electrical gear. **Shield** it with surge protectors or **unplug** it from the wall.
- 6  If you get **tingles** or **shocks** from a tap or appliance, stay safe. Call 1800 245 090 anytime, day or night.
- 7  Water damage can lead to **electrocution**. Worried you have wet appliances? **Stay away**. Call a licenced electrician.

water

- 1  Keep your **Overflow Relief Gully (ORG)** clean and clear. Better for sewage to overflow in your garden, not in your home.
- 2  The sewerage system is for ...**sewage**. Don't let storm water flood the sewers and cause sewage backflows. Check downpipes are **not** draining into the **ORG** or **sewer**.
- 3  Floodwaters conceal **hidden dangers**. Never swim in floodwaters and stay away from dangerous surging storm water drains.
- 4  Stay clear of dams and wastewater treatment ponds as the water attracts **dangerous animals**.
- 5  **Sewer access covers**, if damaged, can be a hazard to people and vehicles so please report them. Sewers contain **toxic gases** and should only be accessed by trained staff.

get in touch

- 1  If the power goes out, **wait 15 minutes** before calling us on 1800 245 090. Chances are we're already on it.
Have a list of important numbers handy:
Power and Water emergencies and faults: 1800 245 090
Police, Fire or Ambulance emergencies: Triple zero - 000
Floods, storms and cyclones emergencies: 132 500
- 2  For **real time updates** on interruptions to supply visit **powerwater.com.au/bulletins**
- 3  Follow **@PowerWaterCorp** on Facebook and Twitter.
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