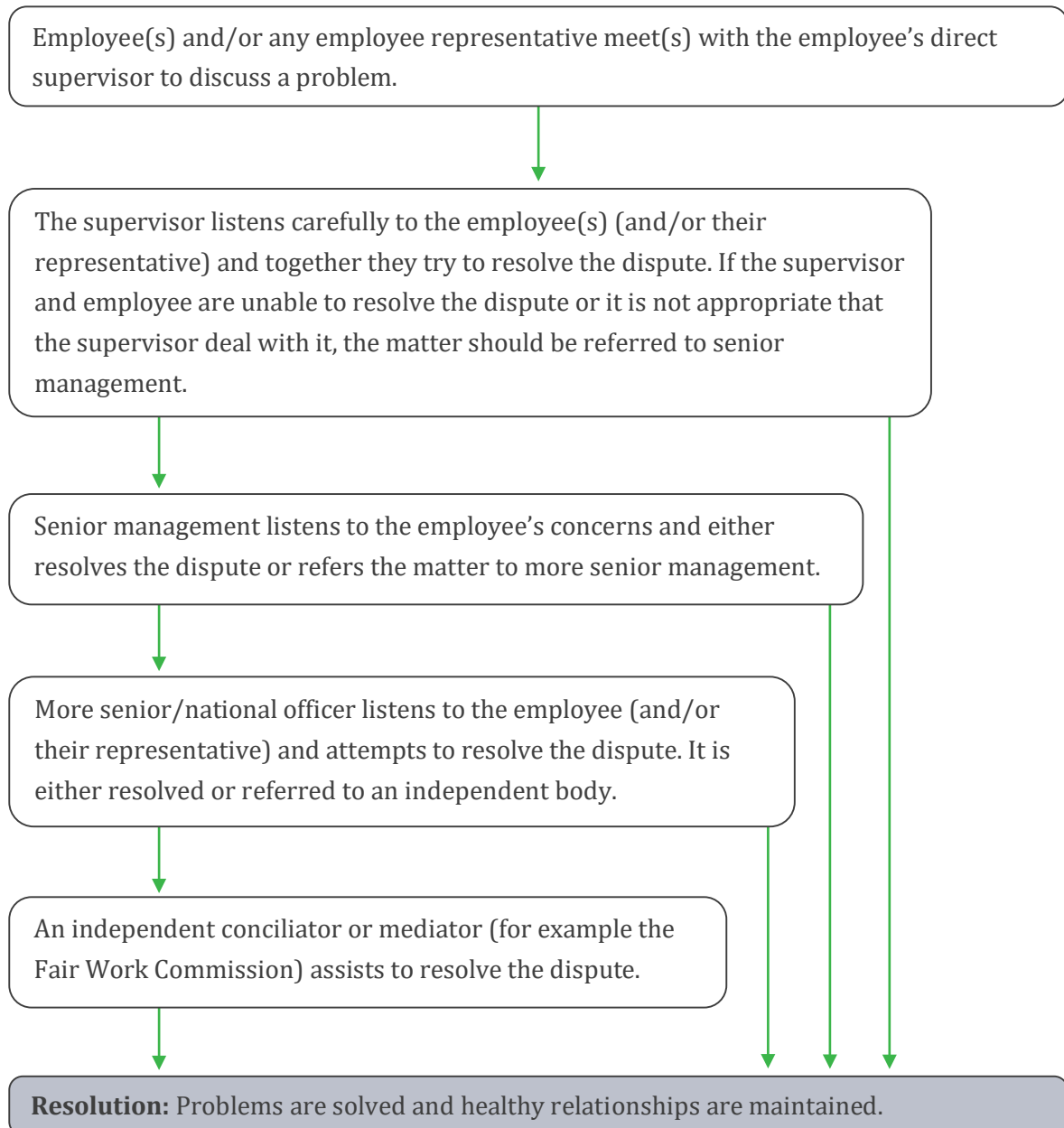


Dispute Resolution Process Diagram



Source: Fair Work Australia Ombudsman 2014