

**PRICING DEFINITIONS FOR  
ELECTRICITY CUSTOMERS  
NEW SOUTH WALES**



Following are definitions for the price periods which apply to the energy consumption as shown on your bill.

<b>ESSENTIAL ENERGY:</b>	
Peak Period:	From 7.00am–9.00am and 5.00pm–8.00pm on weekdays.
Shoulder Period:	From 9.00am–5.00pm and 8.00pm–10.00pm on weekdays.
Time of Use Off-Peak Period:	All other times.
Residential Controlled Load 1: <i>Note: This tariff is not available for the top boost element of a two element water heater for new connections.</i>	Applicable to loads such as water heating, swimming pool operation, pumping etc. Loads must be permanently connected. Supply will be made available for 5 to 9 hours overnight on weekdays and all hours on weekends except where the load is controlled by a time clock.
Residential Controlled Load 2:	Applicable to loads such as water heating, swimming pool operation, pumping etc. Loads must be permanently connected. Supply will be made available for 10 to 18 hours per day on weekdays and all hours on weekends except where the load is controlled by a time clock.

<b>ENDEAVOUR ENERGY:</b>	
Peak Energy:	From 1 pm - 8 pm on business days.
Shoulder Energy:	From 7 am - 1 pm and from 8 pm - 10 pm on business days 7am - 10pm on weekends and public holidays.
Time of Use Off-Peak Energy:	From 10 pm - 7 am on every day.
Off Peak 1:	The supply of electricity is controlled by means of Endeavour Energy's equipment so that supply will not usually be available between 7 am and 10 pm Monday to Friday.
Off Peak 2:	The supply of electricity is controlled by means of Endeavour Energy's equipment so that supply will be available for restricted periods generally not exceeding 17 hours in any period of 24 hours.

<b>AUSGRID:</b>	
Peak:	2pm - 8pm on working weekdays.
Shoulder:	7am - 2pm and 8pm - 10pm working weekdays and 7am - 10pm on weekends and public holidays.
Off Peak:	All other times.
Controlled Load 1:	<p>Applicable to separately metered loads such as storage water heaters, thermal storage space heaters and other approved appliances.</p> <p>Availability of electricity is 'controlled' by Ausgrid. Controlled Load 1 is for electricity supply that is usually available for a six hour period between 10pm and 7am.</p>
Controlled Load 2:	<p>Applicable to separately metered loads such as storage water heaters, thermal storage space heaters and other approved appliances.</p> <p>Availability of electricity is 'controlled' by Ausgrid. Controlled Load 2 is for electricity supply that is usually available for a sixteen hour period including more than 6 hours between 8pm and 7am and more than 4 hours between 7am and 5pm.</p>

#### **Further Information:**

If you have any questions please call us on 131 806, we're always happy to help. Our team is available Monday to Friday 8am - 8.30pm and Saturday 9am - 5.30pm.